



Service Request Form

Ship to one of the Mountz Service Centers:

Eastern Service Center
 Contact: Meredith Martin
 meredith.martin@mountztorque.com

19051 Underwood Rd.
 Foley, AL 36535
 Phone: (251) 943-4125
 Fax: (251) 943-4979

Western Service Center
 Contact: James Bassett
 james.bassett@mountztorque.com

1080 N.11th Street
 San Jose, CA 95112
 Phone: (408) 207-4320
 Fax: (408) 292-2733

Date	Buyer's Name	Telephone	e-mail

Customer Bill To:	Customer Ship to:

Please supply a complete list of items to be sent in for service and include a description of issues with each tool. Also, if calibration is required, please indicate direction (CW/CCW) and duration of calibration (6 mo./12 mo./etc). RMAs for service not required. Please select "Warranty" column if warranty repair/service consideration is requested.

Qty	Tool Model #	Serial #	Describe Issue	Warranty

- **FOB:** Shipping Point, Prepaid and Charge. Please provide your freight account number for freight collect shipments.
- **Terms:** Net 30 Days with Approved Credit, [Credit Card, COD, Prepay]. In order to expedite your service requests, please include a purchase order with your service request form
- **Warranty:** Please provide a copy of original PO for repair or service requested under warranty (must be supplied).